



July 2026 Claims Payment Systemic Error Report

Listed below are current Claims Payment Systemic Errors (CPSE). The issues are reported in descending order. This log is updated monthly. AmeriHealth Caritas Ohio encourages you to review this log often and prior to contacting AmeriHealth Caritas Ohio Provider Services center.
If you still have questions, please call [1-833-644-6001](tel:1-833-644-6001).

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ACOH CPSE 184: BH Procedures codes submitted with HP/HT modifiers are reimbursing at the incorrect rate.	Medicaid	11/12/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program	Fix completed on 5/25/2026. **When initiating adjustments, the need for a subsequent fix update was identified on 6/16/2026 and completed on 6/20/2026.	Adjustments have begun as of 6/25/2026 and estimated to be completed by 8/25/2026. Overpayments estimated to be completed by 10/25/2026.	In Progress
ACOH CPSE 186: Incorrect term effective and term end dates for system updates impacting BH claims with codes 99406-99407, 90853, 90849, 90846-90847, 90839-90840, 90837,	Medicaid	12/17/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program	Fix completed on 5/25/2026. **When initiating adjustments, the need for a subsequent fix update was identified on 6/16/2026 and completed on 6/20/2026.	Adjustments have begun as of 6/25/2026 and estimated to be completed by 8/25/2026. Overpayments estimated to be completed by 10/25/2026.	In Progress

90834, 90832, 90791, 90792, 90785, 90833, 90836, and 90838 are causing issue with payments.						
ACOH CPSE 187: Underpayments and some overpayments when more than 1 radiological procedure is billed on the same Outpatient claim. *5/15/26 Update: description edited to include overpayments resulting from the CPSE.	Medicaid	1/21/2026	01-Hospital (Outpatient)	Fix completed on 2/26/2026.	Adjustments for underpayments were completed on 5/6/2026. Overpayments are estimated to be completed by 9/25/2026.	In Progress
ACOH CPSE 188: erroneous underpayments for Lab procedure	Medicaid	1/30/2026	80-Independent Laboratory	Fix completed on 2/28/2026.	Adjustments estimated to be completed by 6/20/2026. This is considered	Complete

codes effective 4/1/25.					resolved and will be removed from August Report.	
ACOH CPSE 190: Prosthetics and Orthotics that allow units per side have been denying for over the allowed units. System not recognizing LT/RT modifiers.	Medicaid	4/8/2026	76-Durable Medical Equipment Supplier	Fix estimated to be completed by 8/10/2026.	Adjustments estimated to be completed by 9/10/2026.	In Progress
ACOH CPSE 191: Some claims with diagnosis codes for hysterectomy, sterilization and abortions are not pending for consent forms appropriately, resulting in overpayments.	Medicaid	3/16/2026	01-Hospital (Inpatient)	System Fix was completed on 3/27/2026.	Overpayments are estimated to be completed by 8/25/2026.	In Progress
ACOH CPSE 192: Codes on the BH TPL bypass list denying for an EOB when the member has a	Medicaid	4/10/2026	84-Ohio Department of Mental Health (Community Mental Health) Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program	System Fix was completed on 7/8/2026.	Adjustments estimated to be completed by 8/8/2026. Note: While system fix was pending, most	In Progress

commercial carrier listed as primary, Codes impacted H0015, H0019, H0036, H0038, H0040, H0048.					impacted claims have been reprocessed using a manual workaround.	
ACOH CPSE 193: Automation defect causing erroneous denials for T1032 and T1033.	Medicaid	4/24/2026	09-Doula	Fix estimated to be completed by 7/31/2026.	Adjustments estimated to be completed by 8/31/2026. Note: While system fix was pending impacted claims have been reprocessed using a manual workaround.	In Progress
ACOH CPSE 194: Claims billed with an emergency room place of service are erroneously denying "bill to Ohio Rise".	Medicaid	5/12/2026	01-Hospital (OP) 20-Physician/osteopath, individual	System fix was completed on 6/15/2026.	Adjustments estimated to be completed by 8/10/2026.	In Progress
ACOH CPSE 197: Erroneous payments made to an ineligible provider type.	Medicaid	5/13/2026	84-Ohio Department of Mental Health (Community Mental Health), Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program, 20-Physician/osteopath, individual	Fix estimated to be completed by 9/13/2026.	Adjustments estimated to be completed by 10/13/2026.	In Progress

ACOH CPSE 198: Erroneous denials on E&M codes when billed with chiropractic manipulation and when billed by/within a hospice.	Medicaid	6/29/2026	44-Hospice 27-Chiropractor, Individual	Fix estimated to be completed by 8/12/2026.	Adjustments estimated to be completed by 9/12/2026.	In Progress
ACOH CPSE 199: EPSDT commercial bypassed codes erroneously paying for members over the age of 21 when billed on a UB-04.	Medicaid	6/20/2026	01-Hospital (IP & OP)	System fix was completed on 5/29/2026.	Adjustments estimated to be completed by 8/19/2026.	In Progress
ACOH CPSE 200: Inpatient facility claims are denying incorrectly as needing to be submitted to Ohio Rise when the member has reached 21 years of age in misalignment with Ohio rise Inpatient hospital	Medicaid	6/26/2026	01-Hospital (IP)	System fix was completed on 6/24/2026.	Adjustments estimated to be completed by 8/9/2026.	In Progress

services mixed protocols.						
ACOH CPSE 201: Outpatient Hospital claims where hysterectomy, sterilization and abortions billed were erroneously paying without an authorization resulting in overpayments.	Medicaid	6/17/2026	01-Hospital (OP)	Fix estimated to be completed by 8/17/2026.	Overpayments are estimated to be completed by 12/17/2026.	In Progress

*Last Updated 7/23/2026